

How To Use Yealink WH6X Headsets in Training Mode

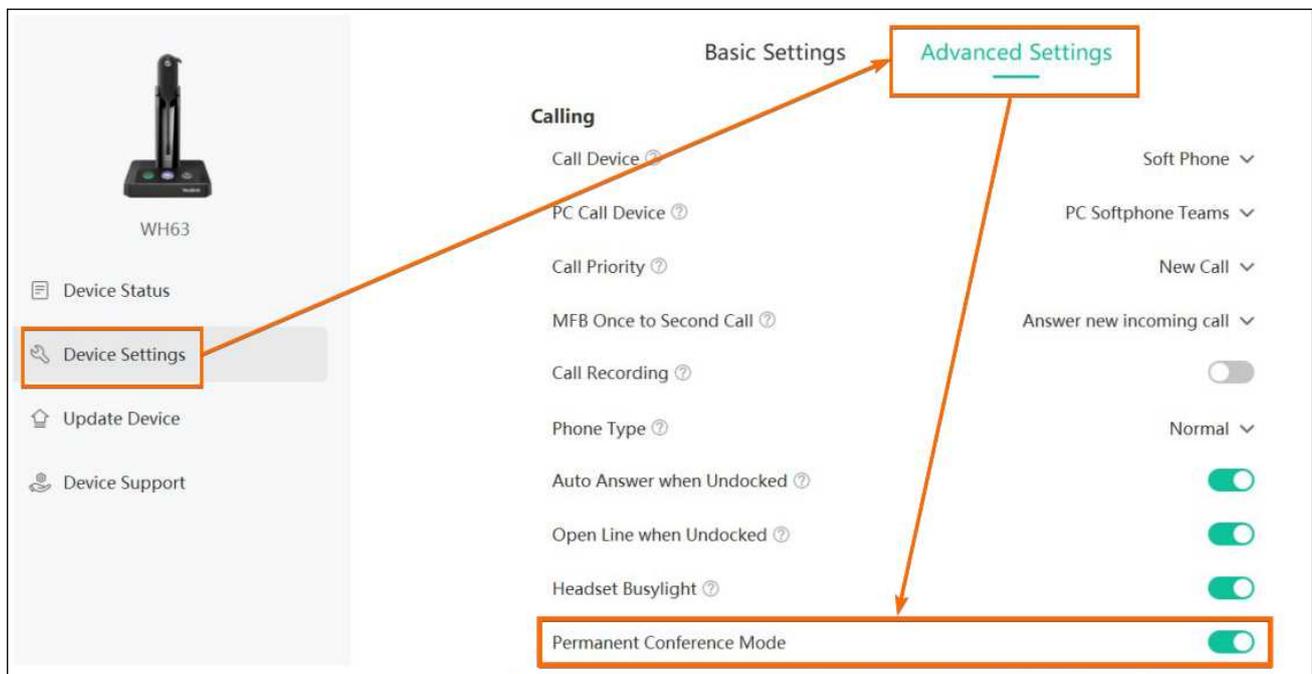
This article provides instructions on how to pair two Yealink WH6X headsets using **Permanent Conference Mode**. This feature allows the secondary headset (trainee) to join calls of the primary headset (trainer), so it will only hear the audio of the call.

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Preparing the Trainer's Headset

1. On a computer download and install the **Yealink USB Connect** software from the Yealink [website](#).
2. Connect the trainer's headset base unit to the PC where the Yealink USB Connect is installed.
3. Launch Yealink USB Connect and select the headset in question.
4. Navigate to *Device Settings > Advanced Settings*.
5. Enable the **Permanent Conference Mode** option. This will allow the trainee headset to remain connected to the trainer's base unit after each call.

Note: if this option is not available, the headset may require a firmware upgrade to the latest version. Within the same Yealink USB Connect, select the headset device, then select **Update device**.



Connecting the Trainee Headset

To connect the trainee headset to the trainer's base:

1. Turn off the trainee's headset by long-pressing the **Call Control** button for 3 seconds, when it turns off you will hear **power off**.
2. Turn on the trainee's headset by long-pressing the **Call Control** button again for 3 seconds, When it turns on you will hear **power on** and **pairing mode**. The headset will start flashing yellow indicating it's in pairing mode.
3. On the trainer's base unit, long-press the **PC** button until it begins to blink green and white.
4. Place the trainee headset (in pairing mode) on the trainer's base unit.
5. The trainer's headset will play a **DING** sound, then press the **Call Control** button on the trainer's headset to accept the secondary headset. The trainer's headset will play **new headset joined**.

Reconnecting the Trainee Headset to the Original Base

To reconnect the trainee headset to its original base:

1. Turn off the trainee's headset by long-pressing the **Call Control** button for 3 seconds, when it turns off you will hear **power off**.
2. Turn on the trainee's headset by long-pressing the **Call Control** button again for 3 seconds, When it turns on you will hear **power on** and **pairing mode**. The headset will start flashing yellow indicating it's in pairing mode.
3. Place the headset (in Pairing Mode) back onto the original base unit.